

2023 RESULTS

Tax-Aid helped 3,181 clients...

> ...with an annual household income of \$23,077

> > Tax-Aid

1,351 volunteer attendees...

> ...contributed 4,264 hours...

...to prepare 2,106 client tax returns!

generated refunds of \$1,615,106... ...for an average **refund of \$767!**



Clients "strongly recommend" Tax-Aid

"Pleasant attitude, friendly and very business like. Well trained on tax issues and make you feel comfortable.' -Tax-Aid Client

> NPS (Net Promoter Score) - percent of respondents who would likely recommend Tax-Aid to a family member or friend

79 NPS

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